



Swetosree Sinha

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SKILLS

- Oracle Core Database Administration (DBA)
- UNIX OS and system utilities
- Python, C Programming Language
- Proficient in Oracle DB management, DB Configuration, Backup/Recovery Planning, Cloning, space management and worked extensively on features like Oracle 12c & Oracle Real Application Clusters (RAC), Recovery Manager (RMAN), Data Guard, Oracle Enterprise manager (OEM).

CAREER OVERVIEW

4.10 years of industrial experience in *Accenture Services Pvt. Ltd.* August 2012 - May 2017

- Worked with clients *Liberty Global* (Europe) & *Global Payments Inc.* (USA) on diverse projects as “Oracle Database Operation Analyst” & “Unix Admin”.
- Proficient in creating Database through scripts, DBCA, Backup (configuration, new script, restoration & recover), Recovery Manager, RMAN (configuration, restore, recover), Data Guard (configuration & synchronization), Oracle Real Application Clusters (RAC) activity, Oracle Enterprise Manager & 12c activities.
- Proficient in Environment Build (both Unix and Windows Platform) & System Utilities (like debugger, profilers).
- Worked as part of CSR (Corporate Social Responsibility) activity.

BTech in Electronics and Communication Engg. – 85.5/100.00 August 2008 - July 2012

from *Asansol Engineering College*, (University: *West Bengal University of Technology*), West Bengal, India.

PROFESSIONAL EXPERIENCE

Role: Database Operation Analyst **Client:** *Global Payments Inc.* December 2014 - May 2017

- Monitoring different environments (Production, QA, Cert & DEV) dashboard, performed DB patching (PSU & CPU - for standalone & dataguard environment), and bug patch, switchover activity.
- Using Recovery Manager (RMAN) configured backup, scripts scheduled in crontab, restored, recovered backup & broker setup.
- Performed Cloning activity (create a replication of prod environment to Test/Dev/Cert environment).
- Supported migration activity of data center & Go-Live.
- Deployed scripts in Linux/AIX to automate work for saving time.
- Worked on Oracle Enterprise Manager (monitored from here as well) & 12C.
- New project Heartland Payment has been introduced. Taken knowledge transfer from SME & started working on RAC management.

Role: SW/Application Tech Support Practitioner **Client:** *Liberty Global* August 2012 - November 2014

- Worked as part of Environment Management Team.
- Performed Environment build and refresh for different Releases & Database cloning.
- Performing patch reviews, patch installations and patch deliveries.

- Providing support for releases at all stages until Go Lives, Planning and scheduling backup jobs using crontab.
- Implemented and supported oracle database and application environment management activities.
- Implemented Environment build/refresh through Nolio Automation Tool.
- Worked on Putty & Citrix (Remote Administration tool) using FTP, SFTP & SCP Protocol (For network file transfer application) for different Application Server (DEV, MT, JIT, UAT, ORT, Prod).

ACADEMICS

University/College	Degree	Percentage Obtained	Year
West Bengal University of Technology	Bachelor of Technology	85.5%	7/2012
Belrui N.G. Institution	Higher Secondary Education	82%	5/2008
J K D U B School	Secondary Education	89.6%	6/2006

ACHIEVEMENTS/DISTINCTIONS

- Got “Rising Star” Award from Accenture on 2013 (September).
- Got certificate from IIT Bombay for Robotics on 2010.